<<供应链仓储业务后勤学>>

图书基本信息

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内容概要

Warehouses have been described as places where buyers keep their mistakes. They are also seen as a 'necessary evil': places that stop the flow of goods and thus increase costs without adding value. The truth is that warehouses often have a critical part to play in supply chain management, and warehouse managers should be centrally involved in the strategic aspects of any business. Excellence in Warehouse Management covers everything you need to know — from stock control to outsourcing — to manage warehouse operations as part of a holistic system, fine — tuned to serve the customer and drive the bottom — line. Cutting through jargon to clearly define and explain all the various processes of warehousing and logistics, Stuart Emmett reinvents warehouses as crucial links in supply chains that are streamlined, adaptable and profitable. Where speed and flexibility are watchwords, and people are valued and developed. With thinking points, self — assessment exercises and case studies he challenges you to consider your own operations in a new way, and plot a course into the future.

Balancing core principles with current issues such as global supply chains, reverse logistics, risk management in agile systems and socio – political influences, this is an essential guide for any warehousing, logistics or supply chain professional.

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作者简介

Stuart Emmett is a trainer, consultant and mentor, operating through learnexchange.com, his background is in managing warehouses.

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书籍目录

IntroductionAbbreviationsAcknowledgements1: The Role of Warehousing and Stores Warehousing and the supply chain Training topics Definitions Strategic aspects of warehousing Customers The value chain Warehouse location Modern warehouse operations World-class warehousing Conclusion2: Inventory, Stock Analysis and Classifying Products Product classification Demand analysis ABC analysis Product coding Product handling groups Inventory management: why hold stock? Inventory costs and service Lead time Demand forecasting Inventory and statistics How much stock should be held? Replenishment methods Questions about inventory3: Stock Control Stock inaccuracy Continuous or periodic stock checking Stock control Security and preventing loss Information security Training topics4: The Warehouse and Operational Principles Warehouse structure Warehouse operations Receiving Location methods in the warehouse Picking options Customer orders Methods of picking Despatching activity Organising for flow5: Equipment Fork-lift trucks Racking/shelving The aisle width decision6: Warehouse Information Communications Technology Importance of information Decision-making and ICT Improvements with ICT Warehouse ICT applications Systems implementation7: Regulations Health and safety at work Management of health and safety Health and safety arrangements Warehouse health and safety risks Risk assessments Fork-lift trucks: health and safety8: Productivity, Cost and Service9: Outsourcing10: People Management 11: Developments and Trends Useful Information and Websites Bibliography Index

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