

<<成功地控制冲突 The Pfeiffe>>

图书基本信息

书名：<<成功地控制冲突 The Pfeiffer Book of Successful Conflict Management Tools>>

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内容概要

The Pfeiffer Book of Successful Managing Conflict Tools is organized into three sections: Presentations and Discussions (articles); Experiential Learning Activities; and Inventories, Questionnaires, and Surveys. These selections represent the all-time best the Pfeiffer Annuals and Handbooks have to offer on the topic. The Pfeiffer Book of Successful Managing Conflict Tools Provides articles that offer timeless advice for dealing and classifying organizational conflict Contains complete, ready-made training exercises designed to meet a variety of needs for different audiences Offers inventories that include questionnaires and instruments that help participants recognize the destructive effects of hidden agendas and how to deal with them and surveys that encourage honest talk about controversial issues in the organization

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书籍目录

How to Use This Resource  
About the Editor  
Introduction  
PART 1: PRESENTATION AND DISCUSSION  
RESOURCES 1. The Art of Creative Fighting 2. Conflict-Resolution Strategies 3. Win/Lose Situations 4. A Taxonomy of Intergroup Conflict-Resolution Strategies 5. Developing Collaboration in Organizations 6. Constructive Conflict in Discussions: Learning to Manage Disagreements Effectively 7. Dealing with Disruptive People in Meetings 8. Confrontational Communication 9. A Positive Approach to Resistance 10. Breaking Down Boundaries: Breaking Through Resistance  
PART 2 : EXPERIENTIAL LEARNING ACTIVITIES  
Experiential Learning Activities: Conflict and the Team 1. What to Look for in Groups: An Observation Guide 2. Conflict Styles: Organizational Decision Making Donald T. Simpson 3. Win As Much As You Can: An Intergroup Competition 4. Power Poker: What's in It for Me? 5. Trouble in Manufacturing: Managing Interpersonal Conflict 6. Dynasell: Hidden Agendas and Trust 7. Current Status: A Feedback Activity on Trust 8. Retaliatory Cycle: Introducing the Elements of Conflict 9. Mter Ego: Saying What You Mean 10. Conflict Role Play: Resolving Differences 11. Resistance: A Role Play 12. Neutral Corner: Deciding on an Issue 13. Communication Games: Eliminating Unproductive Behavior During Performance Reviews 14. The Company Task Force: Dealing with Disruptive Behavior .....  
PART 3 : INVENTORIES QUESTIONNAIRES AND SURVEYS

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