

<<卫生服务>>

图书基本信息

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## 内容概要

Managing Health Services: Concepts and Practice 2nd edition provides a valuable practice resource for health service management students and managers. While new concepts and strategies of multidisciplinary health service management and leadership have been added, the focus remains on providing comprehensive coverage of management topics and issues faced by health services managers. The text is arranged according to six major themes -- health service managers and the changing organisational context; health service management practice -- working with people; health service management practice -- working with information; health service organisations; improving organisational performance; and case studies in health service management. Written by over 40 health service management academics in cooperation with the Society for Health Administration Programs in Education and the Australian College of Health Service Executives, Managing Health Services: Concepts and Practice 2nd edition continues to make a valuable contribution to health service management theory and practice.

Features: includes a wider range of short case studies from the Asia-Pacific region each chapter includes learning objectives, short case studies, references, additional reading & websites, conclusions, and discussion questions increased integration of practical issues such as strategies to facilitate manager and organisational learning, workforce planning, recruitment and retention strategies, strategies to assess and manage risk, and strategies to improve organisational performance provides updates of concepts and practice including government policy changes; advances in medical and information technology; changes in consumer needs and expectations; advances in health service management; and the use of research and evaluation to advance management practice

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## 书籍目录

Contributors Preface Acknowledgments Abbreviations Table of case studies

**PART ONE HEALTH SERVICE MANAGERS**

Chapter 1 Learning management (and managing your own learning) ANNE SMYTH DAVID LEGGE PAULINE STANTON Learning objectives Introduction A framework for management education planning in health service organisations Organisational performance What is it that managers do? How do managers do what they do? About learning A focus on the organisation Conclusion Discussion questions References

Chapter 2 The changing role of the health service manager SANDRA G LEGGAT MARY G HARRIS DAVID LEGGE Learning objectives Introduction Who is a health service manager? History of health service management Clinician managers Accountabilities of the health service manager Evolution of management concepts, theories (and fads) Future expectations for health service managers Conclusion Discussion questions References

Chapter 3 Accountability and the ethical mandate of the health service manager BRIAN STOFFELL Learning objectives

5 Introduction 5 The ethical mandate of health service personnel generally 5 From theory to accountability 5: Procedural ethics 5, Human research and clinical ethics committees 5 Development of a clinical ethics ethos 5 Conclusion Discussion question 5 References 5

Chapter 4 Organisational change and adaptation in health care SHARON M MICKAN ROSALIE A BOYCE Learning objectives 5 Introduction 5 Global policy drivers of change 6 Health care organisations in transition 6 Health care systems 6 Forces driving change within Australian health care 6 Balancing the forces for change - organisational adaptive strategies 7 Implications for health service managers 7 Conclusion 7 Discussion questions 7 References

**PART TWO HEALTH SERVICE MANAGEMENT PRACTICE WORKING WITH PEOPLE** Chapter 5 Working partnerships: engaging communities and consumers EPETER J LLOYD SALLY TORR Learning objectives Introduction Concepts and theories Strategies for enhancing consumer participation in .....

**PART THREE HEALTH SERVICE MANAGEMENT PRACTICE-WORKING WITH INFORMATION**

**PART FOUR HEALTH SERVICE ORGANISATIONS**

**PART FIVE IMPROVING ORGANISATIONAL PERFORMANCE** Appendix INDEX

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