

<<卫生服务>>

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内容概要

Managing Health Services: Concepts and Practice 2nd edition provides a valuable practice resource for health service management students and managers. While new concepts and strategies of multidisciplinary health service management and leadership have been added, the focus remains on providing comprehensive coverage of management topics and issues faced by health services managers. The text is arranged according to six major themes -- health service managers and the changing organisational context; health service management practice -- working with people; health service management practice -- working with information; health service organisations; improving organisational performance; and case studies in health service management. Written by over 40 health service management academics in cooperation with the Society for Health Administration Programs in Education and the Australian College of Health Service Executives, Managing Health Services: Concepts and Practice 2nd edition continues to make a valuable contribution to health service management theory and practice. Features: includes a wider range of short case studies from the Asia-Pacific region each chapter includes learning objectives, short case studies, references, additional reading & websites, conclusions, and discussion questions increased integration of practical issues such as strategies to facilitate manager and organisational learning, workforce planning, recruitment and retention strategies, strategies to assess and manage risk, and strategies to improve organisational performance provides updates of concepts and practice including government policy changes; advances in medical and information technology; changes in consumer needs and expectations; advances in health service management; and the use of research and evaluation to advance management practice

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