

<<冲突解决 Conflict Manag>>

图书基本信息

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内容概要

Conflict Management is an easy-to-read and high-powered tool for understanding and managing conflict situations. Conflict can spiral out of control, but if you understand how the spiral works you may be able to prevent it from even beginning. In this book you will find many options for managing conflict, including:

- planning
- goal setting
- compromise

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