

<<金牌客服AWARD-WINNING CU>>

图书基本信息

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内容概要

Delivering top-of-the-line customer service is Job #1 for most companies, an important factor in keeping profits high and customers coming back. Customer service problems can damage not just a company ' s reputation but its bottom line, so for busy managers -- and business owners with little time to search for solutions -- some fast help is needed.

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