<<冲突与革命Conflict and Re>>

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内容概要

with thoughtful, current perspectives on such issues as race, gender, and cultural expectations as they arise, the author explores such key topics as: • the nature and sources of conflict, and ways of resolving it; • negotiation -- theories, approaches, and practical techniques; • mediation - models, skills, and practicing neutrality; • the arbitrator's role in resolving disputes; • other adjudicative and nonadjudicative processes; • policy issues, such as institutionalizing and regulating ADR; • ...and all the crucial trends in this growing area of today's legal practice! Giving readers the opportunity to apply theory to real-life situations and test newly-learned skills, the author includes role plays and skill development exercises, as well as detailed discussions of ethical issues and practical applications in various spheres where disputes commonly arise--from families and schools to construction projects and the environment.

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