<<商务英语基础教程>>

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内容概要

本书的编写本着"以应用为目的、以实用为主、以够用为度"的思想,以服务为宗旨,以就业为导向,将英语语言能力的培养和商务知识学习紧密联系在一起。 内容涉及商务礼仪、商务关系的建立、公司和产品的介绍、价格谈判、处理投诉

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