

<<旅游英语实训教程>>

图书基本信息

书名：<<旅游英语实训教程>>

13位ISBN编号：9787303131327

10位ISBN编号：7303131329

出版时间：2011-10

出版时间：北京师范大学出版社

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页数：154

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内容概要

《旅游英语实训教程(附光盘)》由田夕伟和唐晓云主编,是与旅游公司的一线从业人员合作开发,主要目的是培养学生在完成涉外旅游服务(主要是导游岗位)过程中所需要的英语技能。在教材的内容编排、项目设计和任务安排上,主要根据来自企业一线的合编人员所提供的信息和资料,体现旅行社和酒店实际工作岗位对英语知识和技能的要求。

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章节摘录

版权页：插图：Regardless of whether or not you leave the premises before your room is ready, ask the bellman, concierge, or front-desk clerk to store your luggage. Remove all valuables beforehand, and be sure to get a receipt. Don't drag a week's clothes around while you wait and this will provide immediate relief and make you feel less like a refugee.2. Request early check-in when you make a reservation While there's no guarantee but your hotel will honor this: if the request is in the system and rooms are available early - and you gently mention to the front desk that this is your honeymoon —— there's a chance you can fly into your love nest much earlier.3. Suggest a room upgrade or offer to accept a downgrade If the hotel has pre-assigned a specific room to you that is not available when you arrive, and it's possible that other rooms are clean and vacant. Take the chance, as a honeymoon couple, and you can nicely suggest that the hotel might upgrade you (without charge) to a more-expensive room. Or if you're about to fall asleep on your feet, tell the reservation's clerk that you are willing to accept a room-level downgrade.

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