

<<旅游职业英语>>

图书基本信息

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内容概要

《旅游管理专业模块：旅游职业英语》以游客从出游咨询到目的地旅游接待服务的过程为主线，以旅游业典型工作岗位的工作情景和工作流程为基础进行教学内容设计，学生在完整体验食、住、行、游、购、娱六大部门的服务过程中综合提高英语应用能力。

与传统旅游英语教材相比，《旅游管理专业模块：旅游职业英语》具有注重岗位能力培养、信息量大，以及引入新型学习理念的特点。

《旅游管理专业模块：旅游职业英语》的读者对象为高职高专院校旅游专业的学生和旅游企业从业人员。

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章节摘录

版权页： 插图： Reading: Host and Hostess Job Description Restaurant hosts and hostesses serve as personal representatives of the restaurant for which they work. They are in charge of making reservations and greeting guests when they arrive at the restaurant. They also seat the guests and make sure that they enjoy their meal. Hosts and hostesses try to give guests a good impression about the restaurant by greeting them in a warm, friendly manner. If guests have to wait to be seated, hosts and hostesses should make them comfortable while they are waiting. The guest is given an idea of how long they have to wait and where they are seated in a waiting area. Sometimes hosts and hostesses suggest that the diners wait at the bar and have a drink. Hosts and hostesses locate a table which is the right size for the guest, take the guest to the table and give them the menu. They may also assist guests in seating small children, or fill their water glasses. While greeting incoming guests, hosts and hostesses also must take care of those who are leaving. Some hosts and hostesses have to know how to operate a cash register and work as a cashier in some restaurants. Discussion: Do you know any skills when seating different groups of guests? Warm Up: Types of Restaurants Match the best meaning given below with the expressions that follow. a. ___ As known as family style dining in the United States, offer moderately priced entrees, can be any number of themes, from Italian to seafood, to Mexican. These restaurants offer table side service, non-disposable dishes, while still keeping the menu moderately priced.

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