

<<饭店英语>>

图书基本信息

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内容概要

旅游行业具有实践性强的特点，同样的，饭店英语也注重实际操作。

本书根据涉外饭店服务工作的需要，由前厅、客房、餐饮、康乐、工程维修、安全、人力资源、投诉处理等部分所组成，针对各个部门的工作性质来进行针对性的辅导，每个单元包括课文、对话、补充阅读和课后练习。

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